

Outlined below is the detailed agenda.

For context, each of the content areas follows the same core structure:

1. Activity to provide content for the framework / tool
2. Overview of the framework / tool
3. Application exercise to own environment

Subsequently the day is highly interactive and participants leave have applied all of the tools / frameworks and motivated to continue to apply them back in their workplace.

TIME	TOPIC	CONTENT
0900	Workshop Set-Up	• Introductions / Achievements • Overview of agenda • Core frameworks • Way of working for the day • Completion of Leadership Behaviour Diagnostic (LSI)
0930	Communication Refresh (1)	• Refresh of “good” communication • Power of Trust & Verification • Face to Face Comms – Impact
0950	Understanding Behaviour	• Introductory activity • Overview of ABC model • Application to own team environment
1030	BREAK	
1050	Creating High Performance & High Satisfaction Team environments	• Plotting the different environments we might work in against High Performance Z& High Satisfaction framework • Overview of 5 Key questions • Application exercise to own team environment
1200	Innovation Exercise	• Introductory Activity • Debrief and insights for Innovation, Leadership & Culture
1230	Lunch	
1300	Constructive Leadership Behaviours	• Overview of Human Synergistics framework • Plotting of own results • Insights: ○ What has been confirmed? ○ What is a surprise? ○ How does this impact on how I lead at work?

1350	Flexing my Leadership Style	• Overview of Situational Leadership model • Introductory activity • Application exercise to own team environment
1430	BREAK	
1445	Maximising Performance Cycle <i>Identifying Expectations</i>	• Introductory activity • Application exercise to own team environment
1515	Maximising Performance Cycle – <i>Communicating Expectations</i>	• Introductory activity • Application exercise to own team environment
1545	Maximising Performance Cycle – <i>Measure / QA</i>	• Introductory activity
1600	Maximising Performance Cycle – <i>Providing Feedback</i>	• Introductory activity • Reinforcing & Corrective Feedback • Overview of SBIA framework • Application exercise to own team environment
1615	Communication Refresh (2)	• Introductory activity – my leadership challenge • Overview of Levels of Listening
1630	So What?	• Creation of Development Action Plans
1645	Wrap-Up	• Refresh of agenda • Retro of the Impactful Leadership Workshop
1700	Close	